



Complimentary assistance services

WE'RE HERE FOR YOU, WHENEVER YOU NEED US

Desjardins Insurance offers complimentary assistance services with your insurance policy. You and your family can use them when times are good, or when times are bad.

How it works

24/7 PHONE ASSISTANCE SERVICES

Get answers to any health-related questions about nutrition, immunizations, prescription drugs, childcare and more.

1-877-506-8392

HEALTH AND WELL-BEING PLATFORM

Use our online informational platform to get health tips and advice to help you make smart everyday decisions.

desjardins.com/healthsupport

desjardinslifeinsurance.com/healthsupport

Just call or visit us online to:

- Get explanations about a medical condition, an illness or the side effects of a medication
- Get information on how to cope with a disability or critical illness, like cancer, and understand your treatment options
- Find support groups and helpful resources for caregivers in your area
- Understand what your public prescription drug insurance plan covers
- Get a personalized information guide specific to your health needs
- Access the other services included with your coverage

Other assistance services included with your coverage

Your insurance coverage gives you access to services that cater to your specific situation. You get an extra helping hand when you need it most.

Here is the service you have access to:



Second medical opinion

Get a second opinion on a medical condition from a renowned medical expert, who will perform an in-depth review of your medical records and history.

This service is easy to use and free of charge. It lets you confirm a diagnosis and determine the best treatment plan.

You, your spouse¹ and your dependant get unlimited access to the services.²

Plus, you can give a member of your extended family access to the service once every 3 years.³

Provided by Best Doctors®

The assistance services are not a contractual obligation of Desjardins Insurance. These services may be withdrawn at any time without notice.

Your health is a priority. We help you protect it.

desjardins.com/healthsupport

desjardinslifeinsurance.com/healthsupport

¹ Includes common-law partners.

² Dependants up to age 21 or up to 25 if enrolled in school full-time.

³ Your parents, siblings or your spouse's parents or siblings.

Desjardins Insurance refers to Desjardins
Financial Security Life Assurance Company.
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